1 IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF MARYLAND 2 **GREENBELT DIVISION** 3 NGOZI IHEOMA, 3913 Rolling Paddock Drive 4 Upper Marlboro, MD 20722 Civil Action No. _____ Prince George's County 5 PLAINTIFF'S COMPLAINT FOR 6 Plaintiff, **DAMAGES** 7 -vs-8 SILVERMAN THEOLOGOU, LLP, JURY TRIAL REQUESTED 11200 Rockville Pike #520 9 North Bethesda, MD 20852 Montgomery County 10 Defendant. 11 12 13 **COMPLAINT** 14 NOW COMES Plaintiff, NGOZI IHEOMA ("Plaintiff"), through her attorneys, hereby 15 alleges the following against Defendant, SILVERMAN THEOLOGOU, LLP ("Defendant"): 16 **Nature of the Action** 17 1. This action is brought by Plaintiff pursuant to the Fair Debt Collection Practices Act, 15 18 U.S.C. § 1692 et seq. ("FDCPA"). 19 **Parties** 20 2. Plaintiff is a natural person residing in Prince George's County, in the City of Upper 21 Marlboro, in the State of Maryland and is otherwise *sui juris*. 22 3. Plaintiff is allegedly obligated to pay a debt and is a consumer as defined by 15 U.S.C. § 23 1692a(3). 24 4. Defendant is a corporation conducting business in the state of Maryland and has its 25 principal place of business in North Bethesda, Maryland. - 1 -

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- 5. Defendant is a debt collector as defined by 15 U.S.C. § 1692a(6), and sought to collect a consumer debt from Plaintiff.
- 6. Defendant acted though its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives and insurers.

Jurisdiction and Venue

- 7. Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy."
- 8. Because Defendant conducts business in Maryland, personal jurisdiction is established.
- 9. Venue is proper in the United States District Court for Maryland pursuant to 28 U.S.C § 1391(b) because Plaintiff resides within this District and a substantial part of the events or omissions giving rise to the herein claims occurred within this District.

Factual Allegations

- 10. On or around September 16, 2019, Defendant's female representative placed a collection call to Plaintiff seeking and demanding payment for an alleged consumer debt.
- 11. Plaintiff's alleged debt arises from transactions for personal, family, and household purposes.
- 12. Defendant called Plaintiff's telephone number at (202) XXX-8594.
- 13. On or around September 16, 2019, Defendant left a voicemail on Plaintiff's answering machine.
- 14. In the voicemail message, Defendant failed to meaningfully disclose the company's name, the nature of the call or state that the call was from a debt collector.
- 15. In the voicemail message, Defendant directed Plaintiff to call back telephone number (301) 468-4990, which is a number that belongs to Defendant.
- 16. In the voicemail message, Defendant failed to disclose the purpose of its call was to collect a debt allegedly owed by Plaintiff.

- 17. On or around September 16, 2019, Plaintiff returned Defendant's phone call and spoke with a female representative. In this conversation Defendant failed to disclose it was a debt collector.
- 18. In the conversation, Defendant also failed to notify Plaintiff of her right to dispute the debt in writing within thirty days. Neither did Defendant notify Plaintiff of this right within five days of September 16, 2019.
- 19. Defendant is engaging in conduct the natural consequence of which is to harass, oppress, and abuse Plaintiff in connection with attempting to collect on a debt by failing to meaningfully disclose its identity in phone calls.
- 20. Defendant is also using false, deceptive and misleading means in connection with attempting to collect a debt by not identifying the purpose of its phone calls or that they are an attempt to collect a debt.

FIRST CAUSE OF ACTION

DEFENDANT VIOLATED THE FDCPA 15 U.S.C. § 1692 et seq.

- 21. Plaintiff repeats and incorporates by reference into this cause of action the allegations set forth above at Paragraphs 1-20.
- 22. Defendant's violations of the FDCPA include, but are not limited to, the following:
 - a. Defendant violated $\S1692(d)$ of the FDCPA by engaging in conduct of which the natural result is the abuse and harassment of the Plaintiff;
 - b. Defendant violated $\S1692(d)(6)$ of the FDCPA by placing a telephone call without meaningfully disclosing its identity;
 - c. Defendant violated $\S1692(e)$ of the FDCPA by any other false, deceptive, or misleading representation or means in connection with the debt collection;
 - d. Defendant violated $\S1692(e)(11)$ of the FDCPA by failing to contain the warning: This is an attempt to collect a debt... communication is from a debt collector; and

e. Defendant violated $\S1692(g)(a)$ of the FDCPA by failing to inform Plaintiff, in the first communication or within five (5) days, of her ability to dispute the debt and obtain a validation of the debt.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against Defendant for the following:

FIRST CAUSE OF ACTION

- 23. Statutory damages of \$1000.00 pursuant to 15 U.S.C. § 1692k;
- 24. Reasonable attorneys' fees, costs pursuant to 15 U.S.C. § 1692k; and
- 25. Awarding such other and further relief as may be just, proper and equitable.

JURY TRIAL DEMAND

26. Plaintiff demands a jury trial on all issues so triable.

RESPECTFULLY SUBMITTED,

Dated: March 25, 2020

By: /s/ Anitra Ash-Shakoor
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